

June 30<sup>th</sup>, 2006

Dear Michael

I want to extend my appreciation for a wonderful job you did on the demolition and construction of our new sunroom. In our initial search for a contractor, you have been the only contractor who had proposed different solutions to meet our requirements at affordable rates with utmost professional and quality service.

I do understand that some projects can encounter unforeseen hiccups along the way such as we did with our sunroom. Having said that, we found you to be very honest and professional with your suggestions and options you proposed to us to resolve the problem and finish the project. I appreciate that you kept us informed continuously throughout the construction of the sunroom and handled all the logistics of electricians, roofers, etc. to ensure everything ran smoothly and the project was finished on time.

I know we placed additional requests upon you towards the end of the job to place the laminate flooring and do the ceramic tiling around the fireplace - and you were kind enough to fit this into your schedule or after hours availability to get this done for us. I received a follow up phone call from George about one week after you had finished the sunroom to ensure there were no problems and that we were completely satisfied with the final job. Everything, to say the least, was wonderful and we are so very pleased with the final outcome of the sunroom. I did make a phone call to George last month to mention a small problem with the eaves draught and I was pleasantly surprised to have a visit from George one week later to do a visual inspection of the problem which was addressed promptly. It is invaluable to know that you stand by your work after the job is completed and to receive such prompt attention from your company.

Michael, we are so very pleased to have found you as our contractor. Your quality of work is outstanding and your attention to detail commendable. I would be most pleased to offer my recommendation for your services should you ever be in need. I look forward to seeing you in the upcoming Spring to re-design our front porch.

Regards,

Lisa