

**General Repairs & Renovations Inc.
Mike Jacques and George Jacques
Ottawa, ON**

General Repairs and Renovations was recommended to us by a friend who is well connected to the business, as he owns and operates a Home Building Centre in the Ottawa area. We were told that they had a reputation for excellent workmanship in small building projects, and that we would be treated fairly.

We were thrilled by the outcome. The proposal we began with was a vague one, and Mike and George worked closely with us, and with an architect that they brought into the project, to refine our vision and make it practical. The final proposal was delivered extremely professionally, with all of the related paperwork assembled into our own project binder.

The project binder would need a lot more paper added to it, or so it turned out. We ran into a problem with the building permit, and the City of Ottawa put us through a bureaucratic nightmare. Mike and George walked us through the entire process, which took about four months and required a lot of persistence on their part, and charged us reasonable compensation for doing so.

The building itself is exactly how we pictured it. The quality of workmanship exceeded my own elevated expectations, and the site was kept orderly throughout the process. At the heart of the matter, setting aside the issues of structure and how big certain supports must be and so on, the part the customer sees is all about carpentry, and this carpentry is of exceedingly high quality.

We would recommend General Repairs and Renovations to others without reservation.

Stephen & Valerie